ICT2028

Vancouver, Canada

iutox
INTERNATIONAL UNION OF TOXICOLOGY

STC



18th International Congress of Toxicology (ICTXVIII)

June 11 - 14, 2028 | Vancouver, Canada

Sponsorship & Exhibitor Prospectus

Welcome to ICTXVIII in Vancouver 2028



On behalf of the International Union of Toxicology (IUTOX), the Society of Toxicology of Canada is pleased to invite you to the 18th International Congress of Toxicology (ICT2028), taking place June 11–14, 2028, at the award-winning Vancouver Convention Centre in beautiful Vancouver, British Columbia, Canada.

IUTOX's flagship triennial event, ICT2028 will bring together up to 2,000 toxicologists, including academics, regulators, industry leaders, and policymakers from around the world to explore the scientific, regulatory, and societal challenges and to advance Toxicology in a Changing World.

With a distinctive interdisciplinary approach, the program spans the breadth of toxicology: from existing to novel approach methods and AI; from current to emerging concerns; devices and therapeutics; toxicology across the lifespan; and incorporating Indigenous Peoples' perspectives, One Health, and toxicology for next generation risk assessment.

We welcome you to join us in advancing Toxicology in a Changing World and to position your organization at the forefront of scientific innovation, regulatory dialogue, and global leadership shaping the future of toxicology.

On behalf of the Finance and Sponsorship Committee,

Christopher Nicol
Finance

Alison Jee
Sponsorship

Charu Chandrasekera
Sponsorship

Location







Situated between the Pacific Ocean and the forested Coast Mountains, Vancouver, British Columbia offers an exceptional setting for ICT2028. As one of Canada's most globally connected and research intensive cities, Vancouver brings together world class universities, biomedical institutes, environmental health organizations, and a thriving life sciences sector that is shaping the future of toxicology, risk assessment, and public health.

The region's diverse ecosystems—from coastal rainforests and marine environments to volcanic formations and rapidly changing climate zones—provide a geographically rich backdrop for exploring emerging scientific challenges in chemical safety, environmental exposures, and human health. British Columbia's leadership in environmental monitoring, regulatory science, and biotechnology offers unique opportunities for technical tours, collaborative discussions, and hands on learning that complement the Congress's scientific program.

With its welcoming multicultural spirit, walkable waterfront districts, acclaimed culinary scene, and seamless access to nature, Vancouver provides an inspiring and engaging destination for our international toxicology community. The city looks forward to hosting a landmark global gathering that will advance scientific exchange, strengthen partnerships, and shape the future of toxicology worldwide.

Venue



ICT2028 will take place at the Vancouver Convention Centre (VCC), an award winning facility on Vancouver's iconic downtown waterfront. With more than 466,000 square feet of flexible space—including plenary halls, meeting rooms, and a dedicated exhibition area—the Centre offers an ideal setting for exhibitors/sponsors, scientific sessions, posters, workshops, and networking. The spacious VCC East Exhibit Hall will provide high visibility for exhibitors as exhibit booths, welcome reception, breaks, lunches, and posters will all be in the Exhibit Hall.

Built for major international congresses, the VCC features state of the art audiovisual systems, robust digital infrastructure, and spaces designed to encourage collaboration. Its globally recognized sustainability leadership—including LEED (Leadership in Energy and Environmental Design) Platinum certification, a six-acre living roof, and comprehensive waste reduction programs—aligns with the values of the global toxicology and environmental health communities.

Located steps from hotels, restaurants, cultural attractions, and Vancouver's waterfront seawall, the Convention Centre ensures a seamless and engaging delegate experience. It provides an exceptional stage for a dynamic and memorable ICT2028.

Why Sponsor/Exhibit at ICT?

The International Congress of Toxicology thrives through the engagement of partners committed to advancing global health through toxicology and scientific innovation. Sponsoring or exhibiting at ICT2028 offers your organization a unique opportunity to connect with the world's leading toxicology and risk assessment community.

- Participate in the premier global gathering for toxicologists, held once every three years.
- Gain visibility among 2,000 international delegates representing influential researchers and emerging innovators from academia, industry, government, and scientific non-governmental organizations.
- Benefit from high-traffic exposure in an integrated main hall that centralizes receptions, breaks, lunches, posters, and exhibits—designed to maximize engagement throughout the Congress—plus during evening networking events.
- Increase awareness of your organization through multi-channel visibility, including digital outreach, onsite branding, and program recognition before, during, and after the event.
- Build new relationships and strengthen existing partnerships through direct, face-to-face conversations with a highly specialized and globally connected audience.
- Showcase your products, services, technologies, or research capabilities, generate new leads, and position your organization at the forefront of toxicology and regulatory innovation.
- Make efficient use of your time and resources by engaging with a concentrated, relevant, and influential delegate base—away from day-to-day operational demands.
- Stay informed about the latest scientific and regulatory developments shaping the future of toxicology and improving human and environmental health through toxicological science.
- Play a vital role in enabling broad international participation, bringing in globally recognized speakers, supporting early career scientists, and advancing the shared mission of improving human and environmental health.

Sponsor Benefits

Major sponsor benefits aligned with each category are outlined in the table below.

Select from our sponsorship and stand-alone options to create a package suited to your organization's needs.

**All Prices in Canadian Dollars* - *Click here for currency conversion tools*

Benefits	Diamond *$150,000*	Sapphire *$100,000*	Platinum *$50,000*	Gold *$35,000*	Silver *$25,000*	Bronze *$15,000*
Sponsorship opportunities available	1	3	6	Unlimited	Unlimited	Unlimited
Free full registration	6	5	4	3	2	1
Complimentary Spotlight e-mail	2	1				
Welcome Reception	✓					
Vancouver Extravaganza		✓				
60 second video to be displayed on screens during breaks (video to be produced by sponsor)	✓	✓				
Room for one hosted session	✓	✓	✓			
Logo projected on screens before Plenary sessions	✓	✓	✓			
Rotating logo on all Congress website pages, tiered frequency of rotation	✓	✓	✓	✓		
Logo on footers of marketing emails sent by the Congress	✓	✓	✓	✓		
On-site branding	✓	✓	✓	✓		
Acknowledgement of speaker travel funding	✓	✓	✓	✓	✓	
Tiered acknowledgement on sponsor page of Congress with logo, link to website and company bio	✓	✓	✓	✓	✓	✓
Acknowledgement on Mobile App with logo, link to website, company bio and option to upload brochure	✓	✓	✓	✓	✓	✓
An exhibit booth or additional full registrations (on a sliding scale) if a booth is not required	3.05m x 6.10m *(10' x 20')* Space	3.05m x 6.10m *(10' x 20')* Space	3.05m x 3.05m *(10' x 10')* Space	3.05m x 3.05m *(10' x 10')* Space	3.05m x 3.05m *(10' x 10')* Space	1.83m x 3.05m *(6' x 10')* Space

EARLY PAYMENT BENEFIT

Sponsors who pay prior to January 11, 2027 will receive additional benefits, such as:

- Enhanced visibility & branding, such as:
  - Extended social media promotion via ICT2028 channels
  - Priority logo placement
- Recognition & prestige
  - Recognition during the opening ceremony
  - Exclusive sponsorship category (early commitment sponsorship tier)
  - Digital certificate/badge for your website and LinkedIn page

Additional options for an early benefit may include:

- Meeting room for sunrise, lunch, or late afternoon 1-hour sponsored session at 50% discount (option for additional AV and catering available at sponsor's expense)
- Early selection of booth location
- One additional registration
- Company logo printed on napkins available throughout the Congress (at sponsor's expense)

Exhibitor Opportunities

Exhibiting at ICT2028 places your organization at the center of the world's leading gathering of toxicologists, regulatory scientists, and environmental health professionals.

A limited number of booths are available. Booth location selection will be awarded first to level sponsors and subsequently to exhibitors who pay prior to January 11, 2027, then to level sponsors and exhibitors in priority order.

As an exhibitor, you will:

- **Align your organization with the premier global event in toxicology**, bringing together experts in human health, chemical safety, regulatory science, and risk assessment.
- **Showcase your products, technologies, and innovations** to more than 2,000 delegates, including academic leaders, government agencies, CROs, pharmaceutical and biotech companies, and industry decision-makers.
- **Gain international visibility and engage directly with a diverse scientific community**, creating opportunities for collaboration, networking, and long-term partnerships across the toxicology and life sciences sectors.

Exhibit Booth
3.05m x 3.05m (10' x 10') - $10,000
1.83m x 3.05m (6' x 10') - $7,500

Booth includes

- 8' high draped backwall
- 3' high draped sidewalls
- Two chairs
- One 6' skirted table
- One waste basket
- One standard power outlet
- One Booth ID sign
- Logo and website URL on the Congress Website
- Logo and short profile in the exhibitor section of the Congress Mobile App
- Acknowledgement in Digital Program Book

Space-Only Rates – Exhibitor responsible for bringing their own booth or having one built 3.05m x 3.05m (10' x 10') - $7,000, 1.83m x 3.05m (6' x 10') - $5,000

Exhibitor registrations:

- Large booth (3.05m x 3.05m or 10' x 10') includes 2 exhibitor registrations.
- Small booths (1.83m x 3.05m or 6' x 10') includes 1 exhibitor registration.
- Exhibitor registrations include admission to the Exhibit Hall, Welcome Reception, lunches, and coffee breaks.

Exhibitor Opportunities



Exhibitors who pay prior to January 11, 2027 will receive additional benefits, such as

- Early selection of booth location
- Meeting room for sunrise, lunch, or late afternoon 1-hour sponsored session at 40% discount (option for additional AV and catering available at sponsor's expense)
- Enhanced visibility & branding, such as:
  - Extended social media promotion via ICT2028 channels
  - Priority logo placement
- Recognition & prestige
  - Recognition during the opening ceremony
  - Exclusive exhibitor category (early commitment exhibitor tier)
  - Digital certificate/badge for your website and LinkedIn page

Sponsors will be given priority based on level of sponsorship and date of commitment. Booth space will then be allocated on a first-come, first-served basis.

Logistics

Exhibitors and sponsors move-in and move-out dates as well as detailed shipping instructions and more will be communicated to all exhibitors in a separate exhibitors' manual closer to the Congress start.

Hosted Sessions, Roundtables, Scientific Boards



HOSTED SESSIONS, ROUNDTABLES, SCIENTIFIC BOARDS - $3,000 LEVEL SPONSORS, $5,000 EXHIBITORS

Other interested groups may secure available remaining rooms for $7,500 after January 11, 2028.

Limited rooms available, awarded on a priority basis. Each session will be one hour, to be held early morning, noon, or late afternoon after the ICT2028 program concludes. All speakers' names, topics, and a brief synopsis of your session must be submitted to the Program Committee for approval to avoid conflict in topics and speakers with the Congress program.

Entitlements:

- Lecture Room for one hour, accommodating up to 75 - 125 delegates
- Option for by-invitation-only
- Standard audiovisual equipment provided (supply of lectern and microphone, computer, projector, and screen)
- Different room setups, additional audiovisual (including AV technician) and catering are optional, and may be provided at an additional cost to the sponsor.
- Access to the Speakers Ready Room
- Publication of company symposium title in Preliminary Program (if known at the time of editing, subject to production deadlines)
- Publication of company symposium program in Final Program (subject to production deadlines)
- Publication of company symposium program on Congress website

Stand-Alone Sponsorship Opportunities

SOCIAL EVENT OPPORTUNITIES

WELCOME RECEPTION

Exclusive opportunity for Diamond Sponsor

The Welcome Reception is included in all full delegate Congress registrations. Sponsorship provides you with brand visibility as well as acknowledgment in speeches. There will also be an opportunity to make a brief verbal pitch during the reception. If not claimed by January 11, 2028, the Welcome Reception will be made available to other top-tier sponsors on a priority basis. As the Welcome Reception Sponsor of ICT2028 you will benefit from the following entitlements:

- Signage at the entrance to the Welcome Reception (additional branding can be done at Sponsor's expense)
- Acknowledgement from the Congress Chair as the sponsor of the Welcome Reception
- Speaking opportunity – 5 minutes.
- Company logo with link on the sponsor page of website and mobile app acknowledging this sponsorship.

VANCOUVER EXTRAVAGANZA SPONSOR

Exclusive Opportunity for Sapphire Sponsor

The Vancouver Extravaganza will be a great opportunity for networking. Align your brand with one of the highlights of the Congress bringing everyone together for a night of dinner and fun! There will also be an opportunity to make a brief verbal pitch during the dinner. If not claimed by January 11, 2028, the Vancouver Extravaganza will be made available to other top-tier sponsors on a priority basis. As the Vancouver Extravaganza Sponsor of ICT2028, you will benefit from the following entitlements:

- Logo printed on dinner menus.
- Signage at the entrance to the Extravaganza (additional branding can be done at Sponsor's expense).
- Acknowledgement from the Congress Chair as the exclusive sponsor of the event.
- Opportunity to select linen colors to brand with company colors.
- Speaking opportunity – 5 minutes.
- Company logo with link on the sponsor page of website and mobile app acknowledging this sponsorship.

LOCAL NETWORKING DINE AROUND - FROM $2,500 PER VENUE

Multiple Opportunities

Downtown Vancouver hosts a vibrant dining scene. The local events committee will arrange networking evenings at different locations within walking distance of the VCC. This is a special opportunity to interact with delegates in a social setting. Connect with the ICT2028 Congress Organizing Committee for custom opportunities to fit your networking needs.

Stand-Alone Sponsorship Opportunities

ADDITIONAL SPONSORSHIP OPPORTUNITIES

TRAVEL FUNDING SPONSOR - $10,000
Multiple Opportunities

Company logo with link on the travel sponsor page of website and mobile app acknowledging this sponsorship.

Support speaker participation and broaden access to the program through a **$10,000 Travel Support Sponsorship**. Unless otherwise specified, **all travel support is provided as general speaker funding** to help avoid real or perceived conflicts of interest.

Targeted travel-support opportunities are also available upon request, for example:

- **Trainees / early-career participants**
- **Women in STEM (Science, Technology, Engineering and Mathematics)**
- **Participants from low- to middle-income countries (LMICs)**

Custom travel-support options can be developed to align with your organization's priorities. Contact us to discuss additional opportunities at ict2028-sponsorship@globalplanning.ca.

POSTER AWARDS SPONSOR - $3,000
Multiple Opportunities

Champion scientific excellence and help advance the next generation of toxicologists. As a Poster Awards Sponsor of ICT2028, your organization will play a visible and meaningful role in recognizing outstanding research contributions from emerging and established scientists worldwide.

Verbal Recognition during the awards ceremony and the opportunity to present the award(s) to the winning poster recipient(s). Company logo with link on the sponsor page of the website and mobile app acknowledging this sponsorship. This is a customizable award. Sponsors contribute a $3,000 sponsorship fee, then choose and fund the amount(s) for one or more awards. The sponsor may provide specific criteria for the awards and the ICT2028 Committee will select recipients.

FRIENDS OF THE CONGRESS
Multiple Opportunities

Logo with link on sponsor page of the website. Contact ict2028-sponsorship@globalplanning.ca.

Stand-Alone Sponsorship Opportunities



ADDITIONAL SPONSORSHIP OPPORTUNITIES

POSTERS SPONSOR - $10,000
Exclusive Opportunity

One of the busiest and most popular areas at the Congress, the Posters sponsorship is an ideal opportunity to promote your brand. Approximately 720 posters will be displayed in the Exhibit Hall during the 3 days of the Congress. As the Posters Sponsor of ICT2028 you will benefit from the following entitlements:

- Signage featuring the Sponsor's logo as the sponsor of the poster boards
- Company logo with link on the sponsor page of ICT2028 website and mobile app acknowledging this sponsorship

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SPEAKER READY ROOM/LOUNGE SPONSOR - $5,000
Exclusive Opportunity

The Speaker Ready Room & Lounge represents a unique opportunity to reach all speakers taking part in the official scientific program.

Entitlements:

- Logo on Speakers Ready Room & Lounge signage
- Logo on each computer screen background and screen saver
- Opportunity to supply 2 company-provided free standing pull up banners (1m wide by 2m high maximum size) for display in the lounge area

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CHILD CARE SPONSOR - $3,000
Exclusive Opportunity

Support an inclusive and accessible Congress experience by becoming the ICT2028 Child Care Sponsor. This opportunity positions your organization as a champion of work–life balance and global scientific participation, helping ensure that all attendees can fully engage in the program. Logo with link on the sponsor page of the Congress website and mobile app acknowledging this sponsorship.

MOTHERS AND FEEDING ROOM SPONSOR - $3,000
Exclusive Opportunity

Demonstrate your organization's commitment to wellness, inclusivity, and family friendly support by becoming the Mothers and Feeding Room Sponsor of ICT2028. This sponsorship directly enhances the Congress experience for nursing parents, providing a private, comfortable, and fully equipped space for feeding, pumping, and rest. Logo on signage at the designated room. Company logo with link on the sponsor page of the Congress website and mobile app acknowledging this sponsorship.

Stand-Alone Sponsorship Opportunities

CATERING OPPORTUNITIES

LUNCH BREAK SPONSOR

Exclusive (All 3 Days) - $12,000 | 1 Lunch - $5,000

Align your brand with the daily catering of tasty lunch breaks served to all participants. As a Lunch Break Sponsor of ICT2028, you will benefit from the following entitlements:

- Signage for each catering station displaying the Sponsor's logo
- Opportunity to augment the proposed menu with additional or different options from the in-house caterer at the Sponsor's expense
- Opportunity to brand single use items used by delegates for lunch (e.g. napkins) to be paid for by the sponsor
- Ability to place a floor poster advertisement supplied by the sponsor next to lunch stations
- Company logo with link on the sponsor page of ICT2028 website and mobile app acknowledging this sponsorship

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COFFEE BREAK SPONSOR

Exclusive (6 Breaks) - $12,000 | Full Day (2 Breaks) - $5,000 | 1 Break - $3,000

Align your brand with the daily catering of delicious morning and afternoon breaks served to all participants. As a Coffee Break Sponsor of ICT2028, you will benefit from the following entitlements:

- Signage for each catering station displaying the Sponsor's logo
- Ability to purchase and distribute for use branded coffee cup sleeves for 355ml (12 oz) paper coffee cups
- Opportunity to augment the proposed menu with additional or different options from the in-house caterer at the Sponsor's expense
- Ability to place a floor poster advertisement supplied by the sponsor next to coffee stations
- Company logo with link on the sponsor page of ICT2028 website and mobile app acknowledging this sponsorship

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WATER STATIONS - $5,000

Exclusive Opportunity

Water stations are placed in convenient locations providing participants with complimentary access to fresh drinking water. As the Water Stations Sponsor of ICT2028 you will benefit from the following entitlements:

- Sponsor logo displayed at all water stations for the duration of the Congress
- Company logo with link on the sponsor page of ICT2028 website and mobile app acknowledging this sponsorship

Stand-Alone Sponsorship Opportunities

ADVERTISING OPPORTUNITIES

MOBILE APP SPONSOR - $10,000
Exclusive Opportunity

Place your brand in every attendee's hand by exclusively sponsoring the official Congress Mobile App!

- Logo on the splash screen of the mobile app and up to 4 push notifications can be sent to delegates via the app
- Company logo with link on the sponsor page of ICT2028 website and mobile app acknowledging this sponsorship

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CHARGING STATION - $8,000
Exclusive Opportunity

Align your company brand with the Congress Charging Stations. With the increasing reliance on mobile phones and tablets, no-one needs to be offline because of a flat battery. Facilitate the opportunity for participants to be able to charge their devices to ensure they can remain in communication throughout the Congress.

- Company logo displayed on the customized branding of the charging station unit that will be placed in a high traffic area of the venue
- Opportunity to place QR code or company literature supplied by the sponsor at the charging station
- Company logo with link on the sponsor page of ICT2028 website and mobile app acknowledging this sponsorship

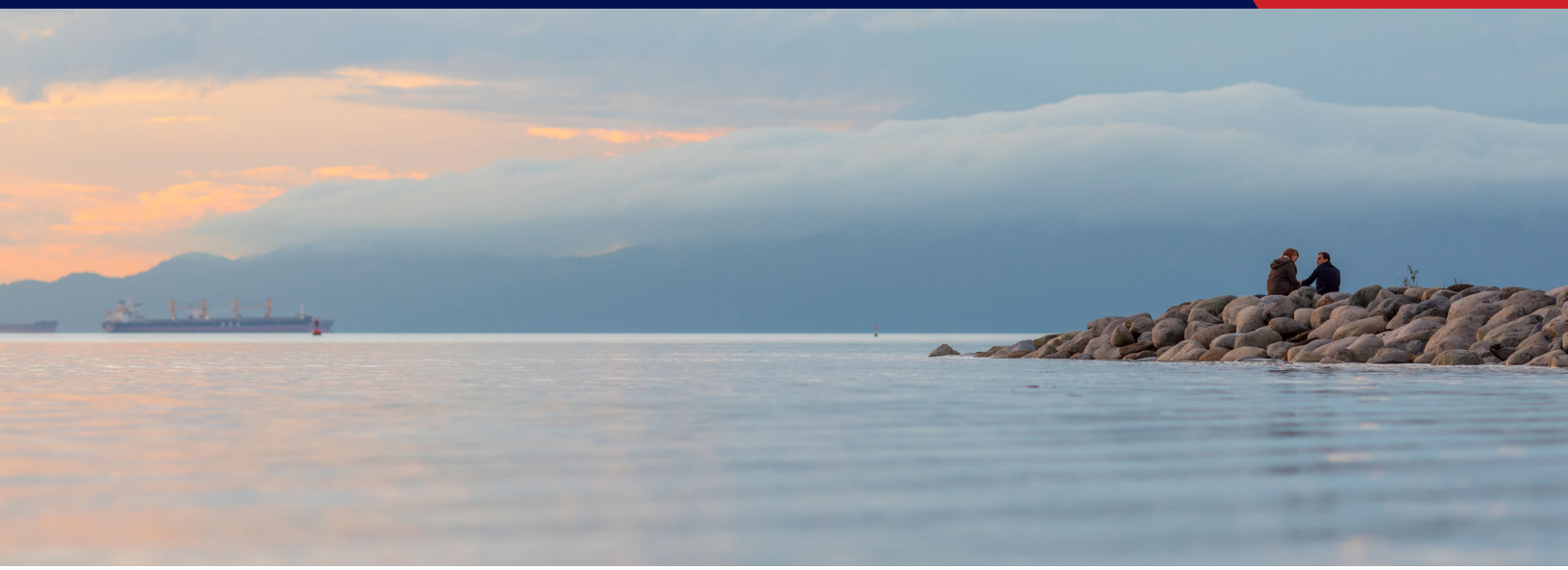
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WI-FI SPONSOR - $7,500
Exclusive Opportunity

Be the exclusive Sponsor of ICT2028 Wi-Fi, available in the common areas and session rooms of the VCC. With delegates increasingly using their smartphone and tablet devices to enhance their experience at the Congress, a premium and dedicated Wi-Fi service will be offered to all delegates. This is a great opportunity to align your brand with one of the most highly-utilized services during the Congress.

- Logo on Wi-Fi signage in the registration area and customized Wi-Fi password
- Company logo with link on the sponsor page of ICT2028 website and mobile app acknowledging this sponsorship

Stand-Alone Sponsorship Opportunities



ADVERTISING OPPORTUNITIES

SUPPORTER SPOTLIGHT AD - $2,500 - LEVEL SPONSORS ONLY

Multiple Opportunities

Ad at the bottom of one of the pages on the Congress website. Ad can be placed on any page with the exception of the homepage and can include:

- Company Name
- 150 Words
- Video—2 min. max
- URL link. One company per page, selection based on date paid

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DIGITAL PROGRAM BOOK AD

Multiple Opportunities

Full Page Ad - $2,500
Half Page Ad - $1,500
Specs: High-resolution file (at least 300 dpi, or eps format)

EMAIL AD - $2,000

Multiple Opportunities

Ad to be included in one of marketing eblasts going to potential attendees and registered delegates. Ad is to be produced by the sponsor. Dimensions: 1350x875 pixels (.png or .jpg format)

Stand-Alone Sponsorship Opportunities

FURTHER OPPORTUNITIES

ON SITE BRANDING – $5,000
Multiple Opportunities

Opportunity to brand pillars, escalators, restrooms, and other high visibility areas within the venue. Sponsors are responsible for all design, production, installation, and removal costs in addition to the sponsorship fee. Opportunities will be offered first to level sponsors in priority order.

LANYARDS - $5,000
Exclusive Opportunity

Your organization's logo and the ICT2028 logo prominently displayed around every attendee's neck! Every registered delegate will receive an official Congress name badge and lanyard upon registration. Delegates will need to wear their name badge and lanyard to gain access into the exhibition, scientific sessions, and social events. Lanyards are paid for and shipped to the venue by the sponsor and should be made of sustainable/recycled material. Final design to be approved by the ICT committee.

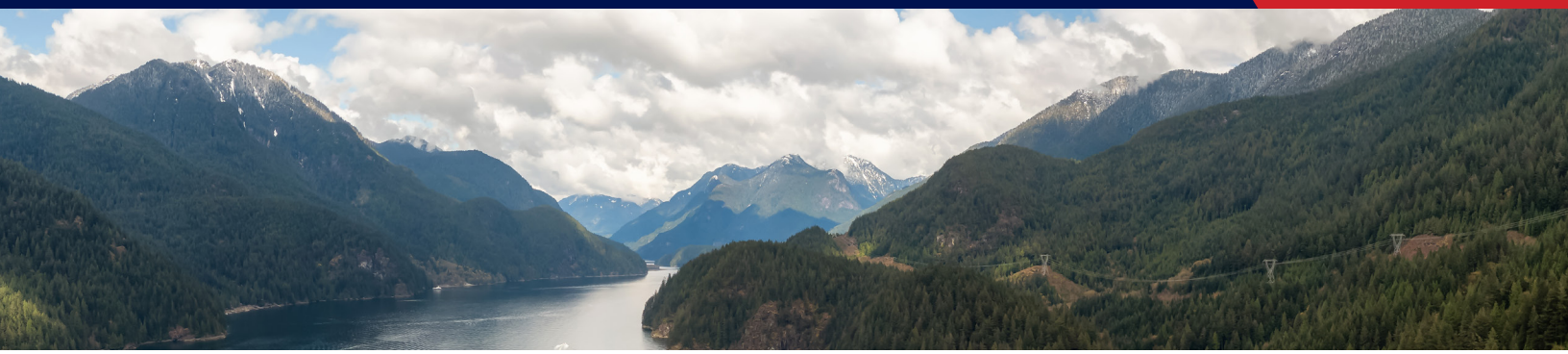
DELEGATE BAGS - $5,000
Exclusive Opportunity

Your logo and the ICT2028 logo on the re-usable bag given to all Congress delegates. These eco-friendly satchels are produced by the sponsor and designed to be used after the Congress to further promote branding. Bags are paid for and shipped to the venue by the sponsor. Final design to be approved by the ICT committee.

PADS AND PENS - $5,000
Exclusive Opportunity

Include your logo on pads and pens provided to all Congress delegates. Eco-friendly pads and pens are to be paid for and shipped to the venue by the Sponsor. Final design to be approved by the ICT committee.

Stand-Alone Sponsorship Opportunities



FURTHER OPPORTUNITIES

REUSABLE COFFEE CUPS WITH LIDS – $5,000
Exclusive Opportunity

Sponsorship is sought to provide high quality, reusable coffee cups with lids for every registered delegate, distributed in the Registration area. These sustainable cups will be used throughout the Congress at coffee breaks and beverage stations, and will continue to serve as a practical, eco-friendly reminder of ICT2028 long after the event concludes. Sponsors have the opportunity to supply reusable coffee cups that can be co-branded with your company logo and the ICT2028 logo. Sponsor to pay for the production and shipping to the venue of the cups. Final design to be approved by the ICT committee.

WATER BOTTLES - $5,000
Exclusive Opportunity

Sponsorship is sought to provide water bottles or keep cups for every registered delegate to be given out in the Registration area. The bottle is the perfect travel and work companion after the Congress and can be filled at the various water stations throughout the venue. Opportunity to provide water bottles or keep cups that can be branded with your company logo along with the ICT2028 logo. In keeping with the goal of making this Congress as green as possible, there is a desire that these should not be made of plastic. Sponsor to pay for the production and shipping to the venue of the water bottles. Final design to be approved by the ICT committee.

VOLUNTEERS T-SHIRTS - $3,500
Multiple Opportunities

All front-line volunteer staff at the Congress will wear specially designed and easily recognizable shirts with the ICT2028 logo and the Sponsor logos. Sponsor to provide their logo – organizers will produce the t-shirts.

Contact Information



To assist your decision making or should you have any requests for customized sponsorship packages, please contact the Congress Secretariat:

ICT2028 Secretariat
c/o Global Planning Solutions
Mike Daugulis
#449-1231 Pacific Boulevard
Vancouver, BC V6Z 0E2 Canada
T: +1.604.681.5226, ext. 238
E: ict2028-sponsorship@globalplanning.ca

Payment Details



CONDITIONS OF PAYMENT

All prices listed are in CAD.

- Payment is due within 45 days of booking confirmation in order to ensure your priority status.
- Sponsors and exhibitors will not be considered ‘registered’ until full payment is received. Please note: Company logo will be added on the website only after full payment has been received.
- Cancellation/Refund Policy: All cancellation requests must be submitted in writing to ICTXVIII Secretariat at secretariat@ict2028.com. Cancellation requests received on or before January 31, 2028, will receive a full refund, less a 15% cancellation fee. Cancellations received after January 31, 2028, will receive no refund.